

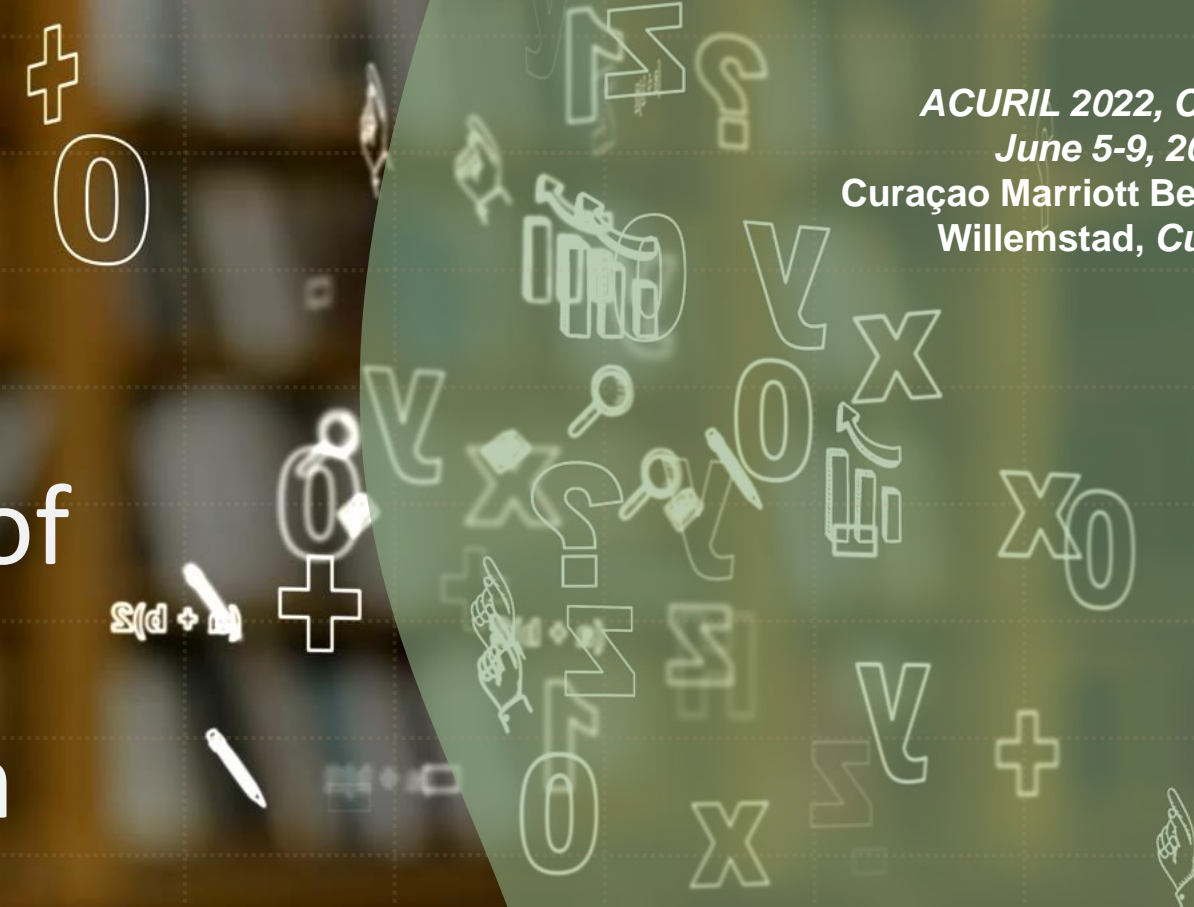
Libraries, Museums and Archives: Roots of Resilience and Social Cohesion

Bonnie Benesh, PhD
CEO, Think To DO Institute
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ACURIL 2022, Curaçao

June 5-9, 2022

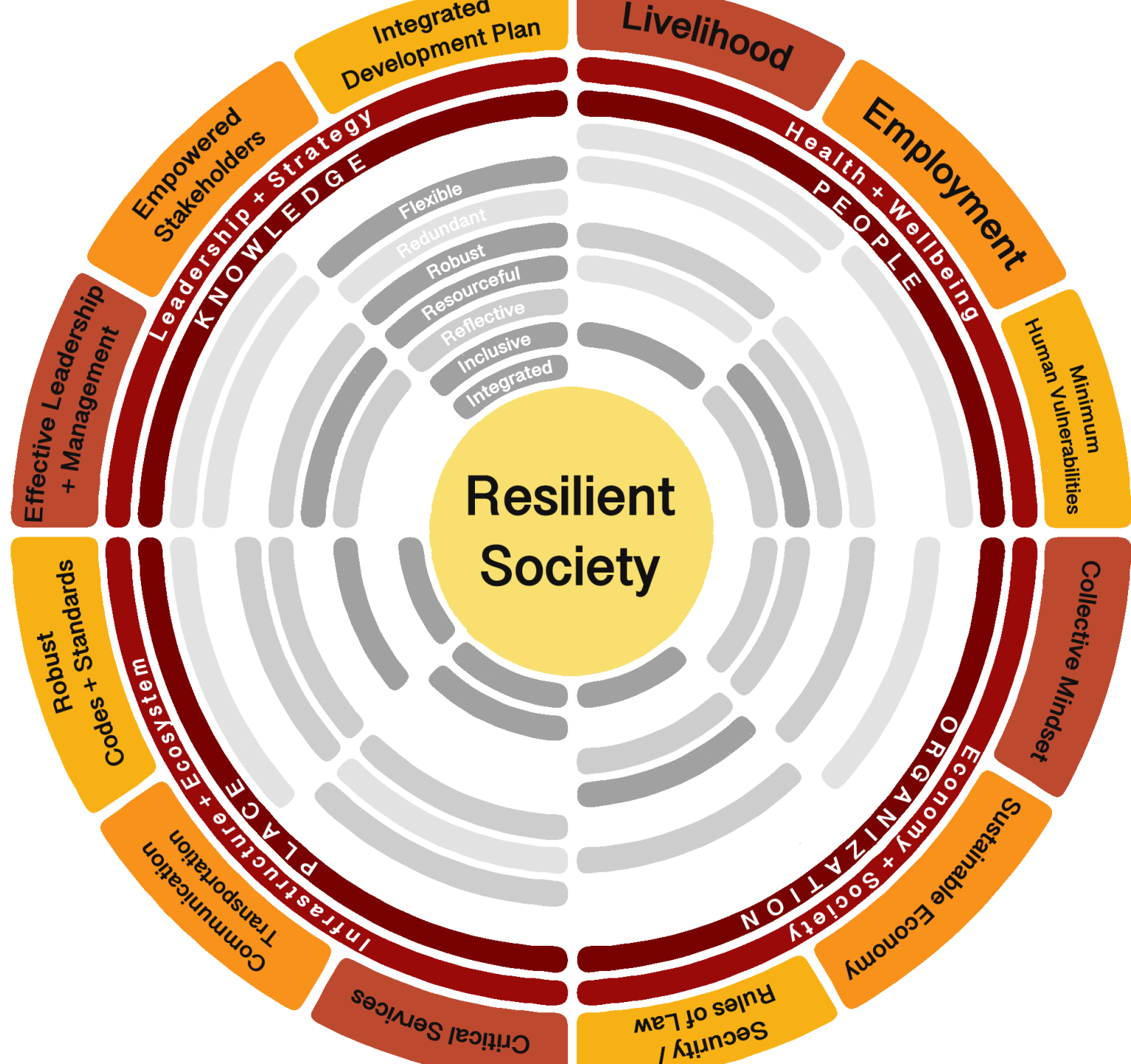
Curaçao Marriott Beach Resort
Willemstad, Curaçao



Intentions:

- Share resilience and social cohesion research and apply it to the transformation process for these public institutions
- Highlight the unique functions of these institutions in aspects of nation building: social cohesion and sense of belonging
- Share some of the tipping points related to the resilience of these institutions due to the digitalization of societies

Resilience Pillars, Domains, & Indicators



The root of resilience
lies in the belief
system of change
makers

About their

people

place

knowledge

leadership



The background features a close-up, angled view of a green printed circuit board (PCB) with various electronic components and traces. A semi-transparent grid is overlaid on the image. Numerous out-of-focus light spots, or bokeh, are scattered across the scene, primarily in shades of green and white, creating a futuristic and high-tech atmosphere.

One of the greatest disruptors
of resilience is the effects of
technology on **EVERYTHING.**

Six Dimensions of Social Cohesion

Inclusion --- Exclusion

Equality --- Inequality

Legitimacy --- Illegitimacy

Participation --- Non-involvement

Recognition --- Rejection

Belonging --- Isolation

2020 SOCIAL
PROGRESS INDEX
Executive Summary



Basic Human Needs

Foundations of Well-being

Opportunities

Trust and Making Good Public Policy

Link between Trust and Digital Transformation

Organization, Citizenship and the Social Contract

The GLUE for Social Cohesion

Trust and Information

to name a few topics

DEVELOPMENT IN THE AMERICAS

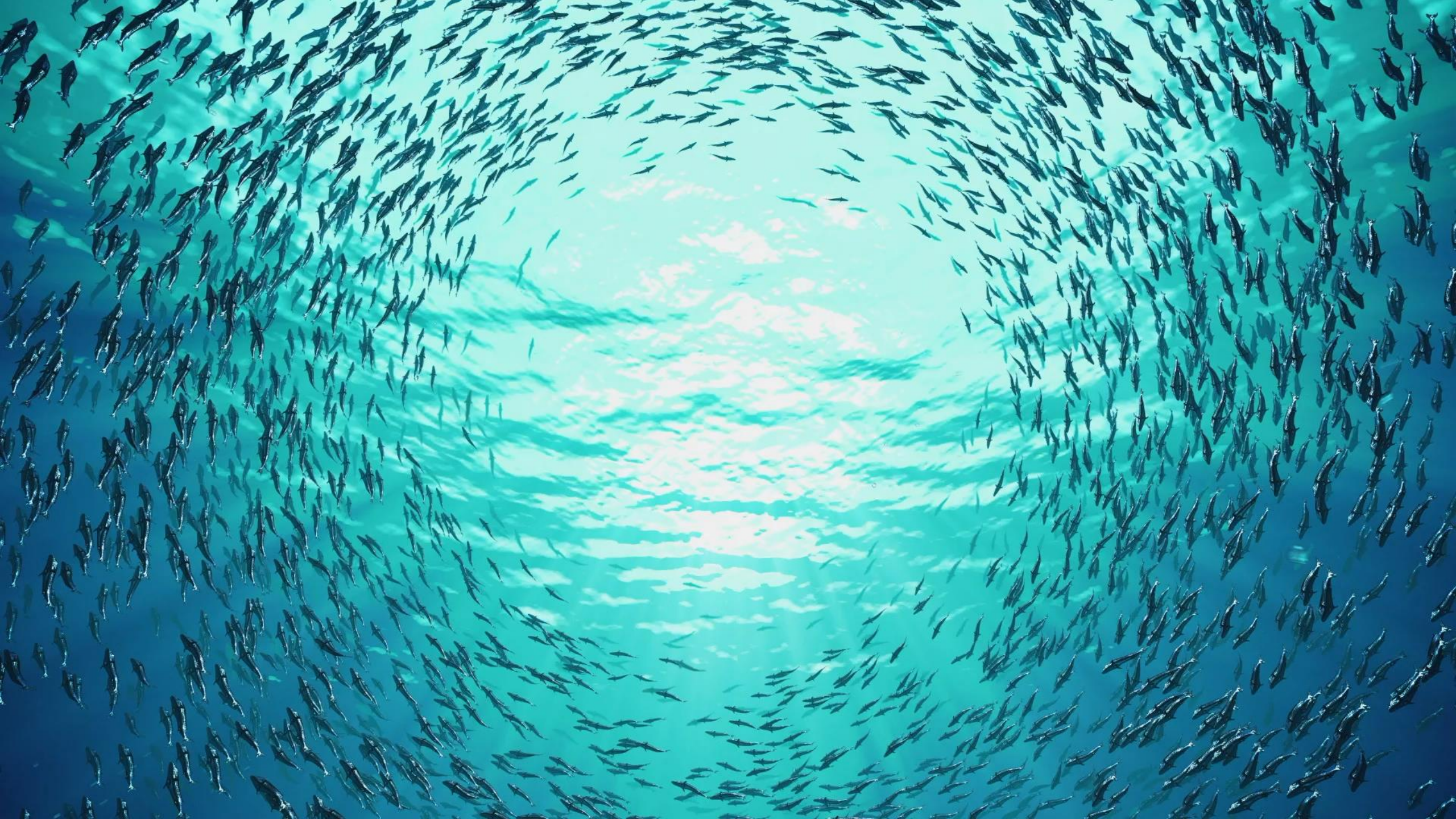
TRUST

The Key to Social Cohesion and Growth in Latin America and the Caribbean

Edited by:
Philip Keefer
Carlos Scartascini

EXECUTIVE SUMMARY

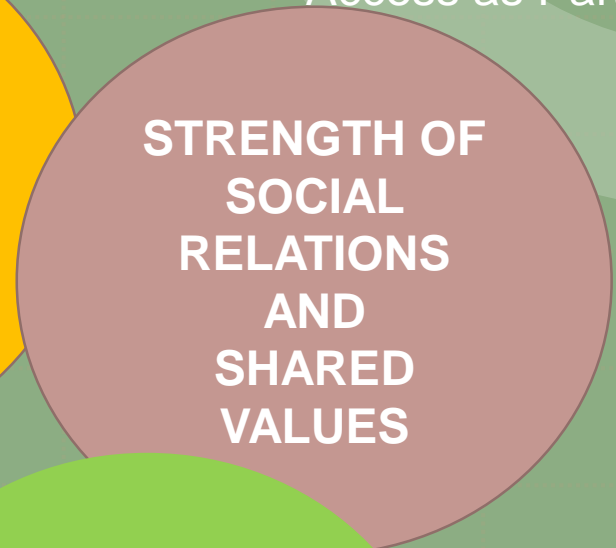
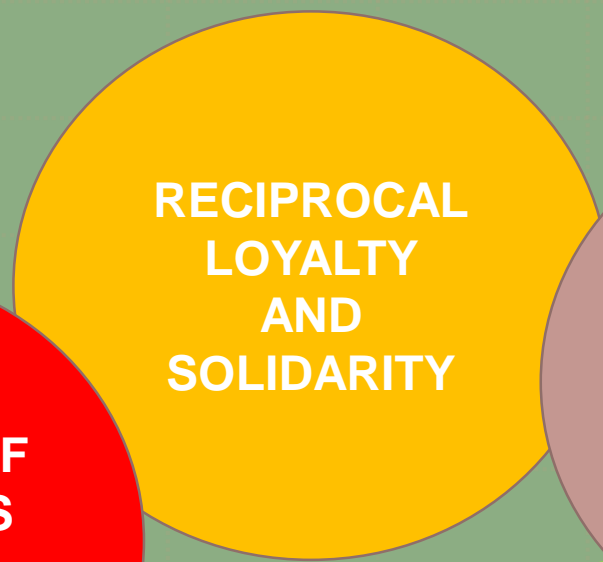




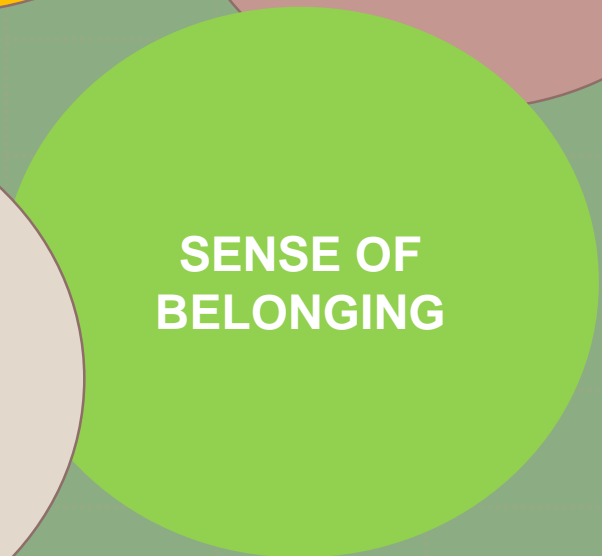
**SOCIAL COHESION
AREAS**

Access as Participation and Solidarity

Access to
Financial
resources



Access to
Economic activity



Access to health

Access to Education
And Human Capital

Access to Technology

Trust

Access to cultural and
ethnic homogeneity



Libraries have been the heart of the communities they serve because they are *accessible* and *safe places*

providing **endless resources of information and knowledge**

Libraries, Museums and Archives as the **great equalizers**



Reduce inequalities and exclusion

By

providing a common area (virtually and physically) that encourages exploration, creation and collaboration in society between various members of society.

transcending national and cultural boundaries

being essential part of the creating and maintaining of an educated and literate population



Libraries, Museums and Archives Create a Sense of Belonging

Shared Values

Identification with a place, a people

Attitude towards “others”, “newcomers” and “self”

The Tipping Point....

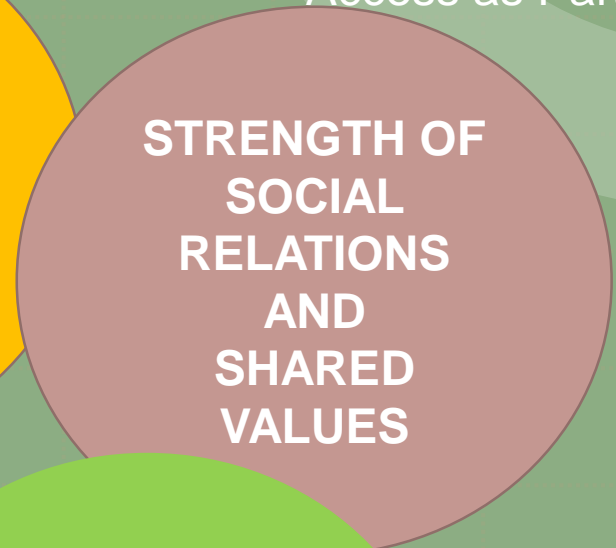
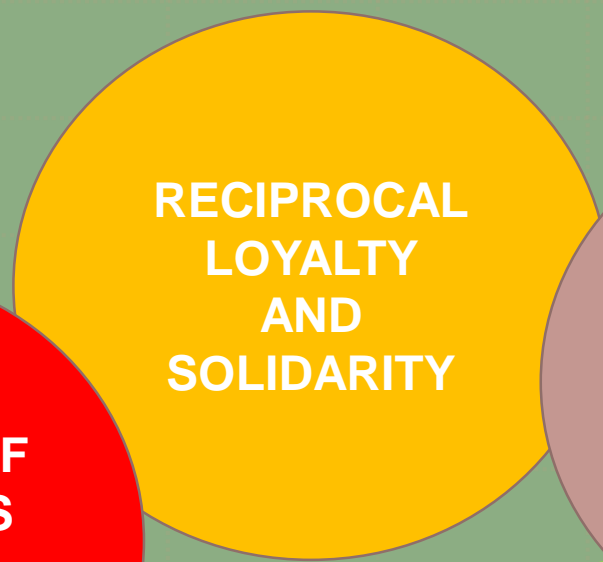
Balancing the digital and physical modes of the delivery of services while maintaining the role of centers of knowledge and access.



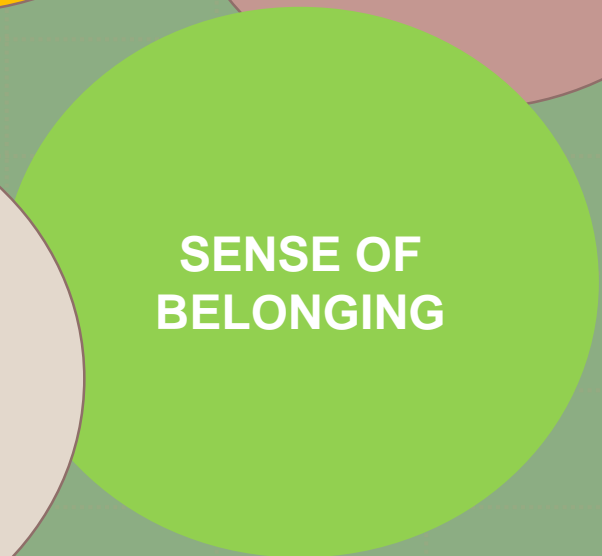
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How RESILIENT
are we?



RESILIENT, Digital World Expectations....

From	To
Information resource in one medium	Information resources in multi-media
Entity has its own collection	Library, Museum, Archive without walls
Entity has its own collection	Procurement of information resources through consortia
Service in good time	Service just in time
In-sourcing of all activities	Outsourcing of all activities
Local reach of resources	Global reach of resources through networks
Users want print resources	Users want print, non-print, online resources
Users goes to library, museum, archive	Entity come to users
Local users	Universal user

How RESILIENT are we?

While keeping the needs of individuals at the center of your decision making

While keeping social cohesion at the center of your decision making

While ensuring that your entity is “the great equalizer”

While ensuring that you are impacted every client and their sense of belonging



The root of resilience lies
in the belief system of
change makers

About their
people
place
knowledge
leadership

Change begins with Individual Change Makers

Do your community leaders know, believe in, and support the role that libraries, museums and archives play?

nation building

social cohesion

sense of belonging.....

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Thank you.

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Q and A

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