

ACURIL 2022, Curaçao
June 5-9, 2022
Curaçao Marriott Beach Resort
Willemstad, *Curaçao*

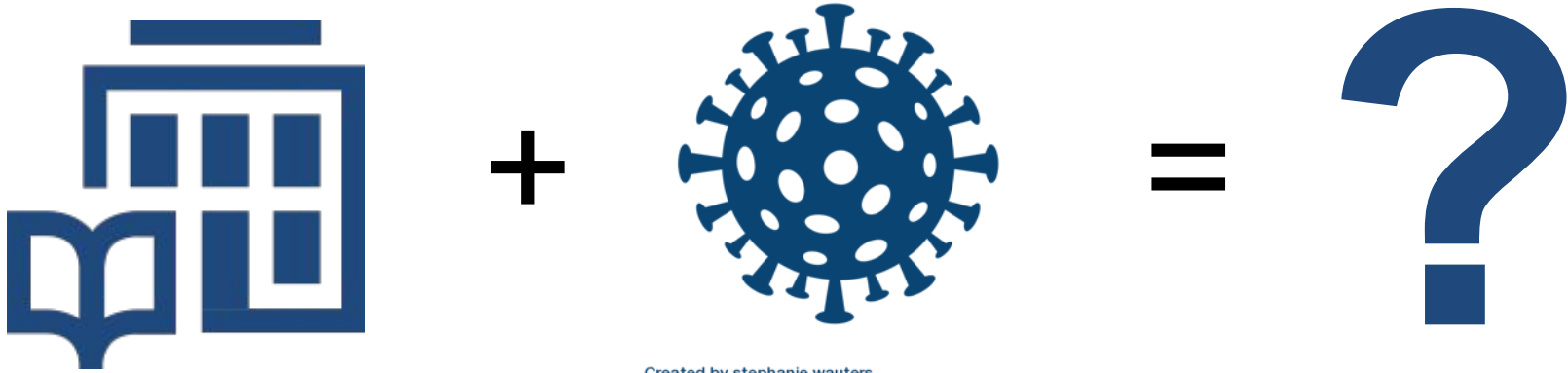
The New Model Library

Edwar Delgado
Library Consultant
Latin America and the Caribbean at OCLC

June 7, 2022



How will the pandemic change the library model?

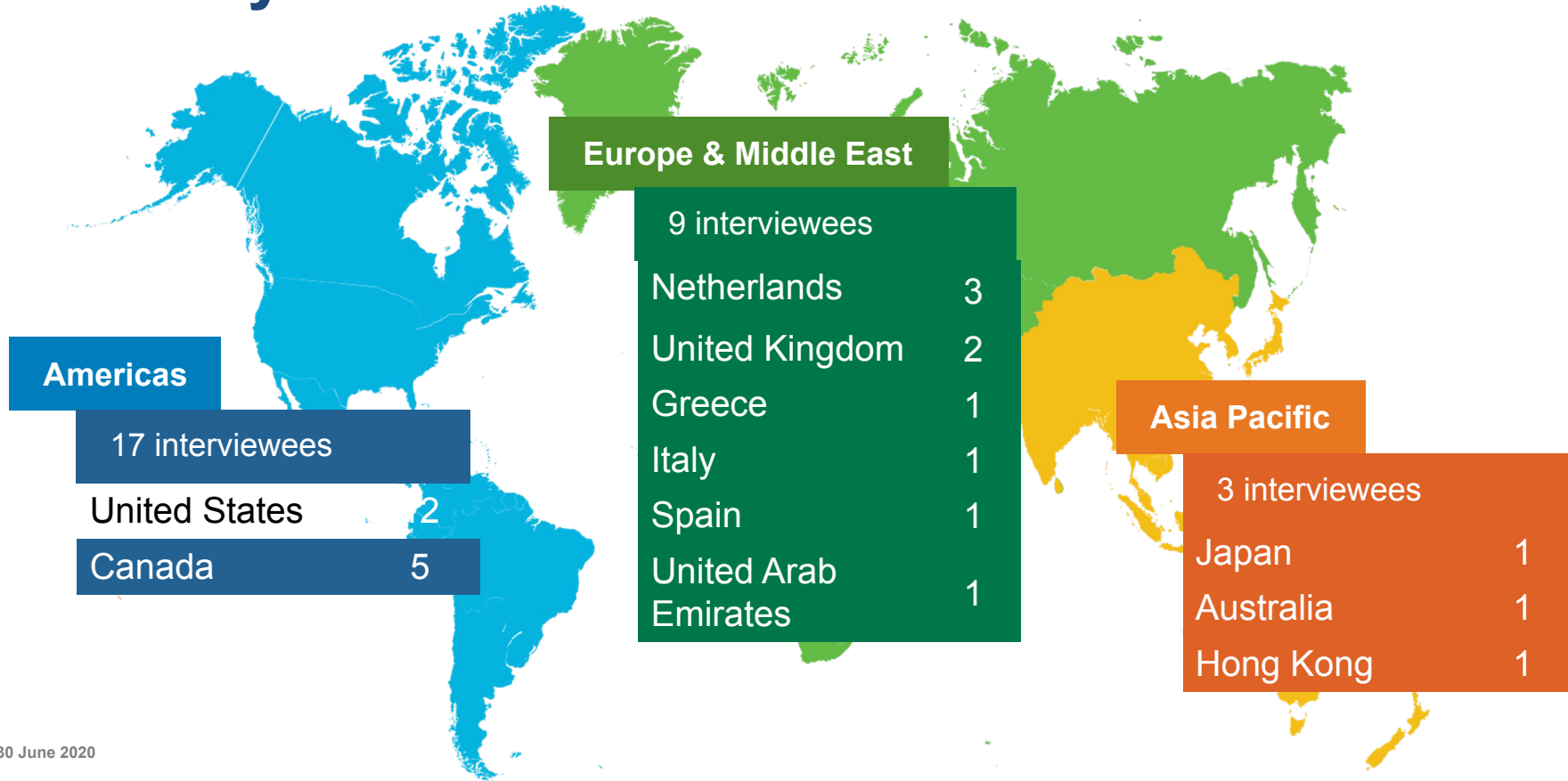


Created by stephanie waiters
from Noun Project

The New Model Library Project

- Identify challenges and opportunities brought on by pandemic
 - Interviews with global library leaders
 - How did they respond to new operational context?
 - What are their visions for libraries, given changing practices & environments?
- New Model Library
 - What libraries are and how they function
 - COVID experience is inflection point in evolution of library model
 - “on the fly” adjustments to meet challenges imposed by the pandemic
 - acceleration of pre-pandemic trends re-shaping collections and services
 - Not “one size fits all” template, but strategic choices individual libraries will make

29 Library Leaders

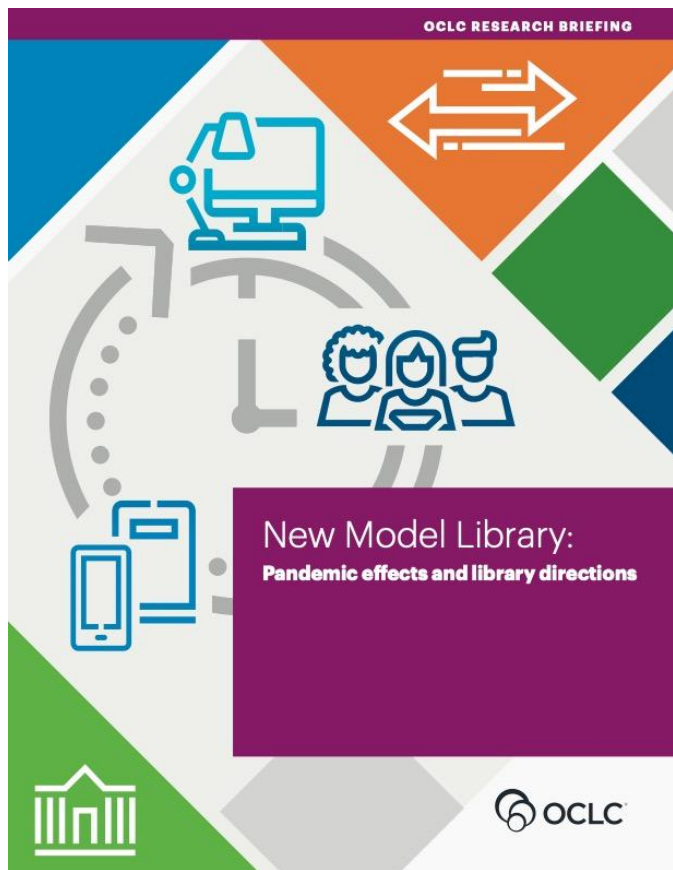


As of 30 June 2020

Leaders by Library Type (n=29)

Academic 72%, n=21





New Model Library:

Pandemic effects and library directions

New!

*The New Model Library
Learner Guide*

<https://www.oclc.org/research/publications/2021/oclcresearch-new-model-library.html>

Library experiences



**Work
experiences**



**Collections
experiences**



**Engagement
experiences**



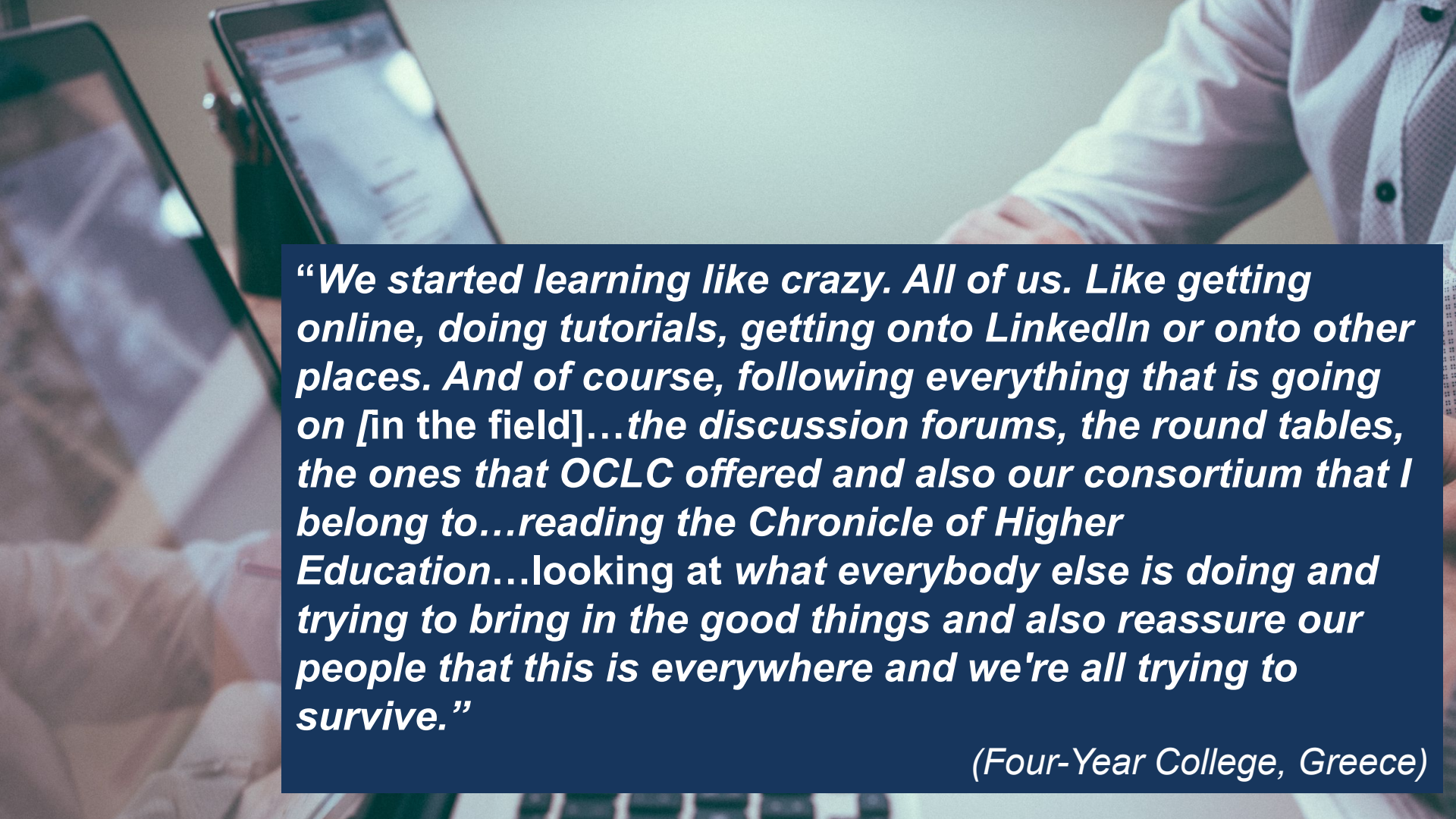
Work experiences

Train for the future

Focus on staff's well-being

Embrace work flexibility

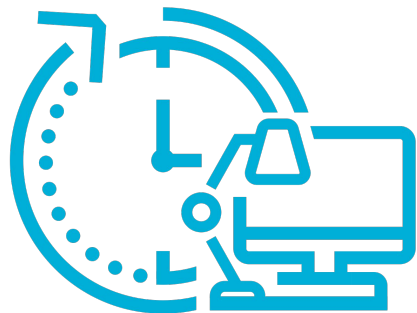
Challenge traditional divisions of labor

A person wearing a white button-down shirt is looking at a tablet and a smartphone. The background is a plain, light-colored wall. The text is overlaid on a dark blue rectangular background.

“We started learning like crazy. All of us. Like getting online, doing tutorials, getting onto LinkedIn or onto other places. And of course, following everything that is going on [in the field]...the discussion forums, the round tables, the ones that OCLC offered and also our consortium that I belong to...reading the Chronicle of Higher Education...looking at what everybody else is doing and trying to bring in the good things and also reassure our people that this is everywhere and we're all trying to survive.”

(Four-Year College, Greece)

Library experiences



**Work
experiences**



**Collections
experiences**



**Engagement
experiences**




Collections experiences

Acquire digital and open content strategically

Create new connections to physical collections

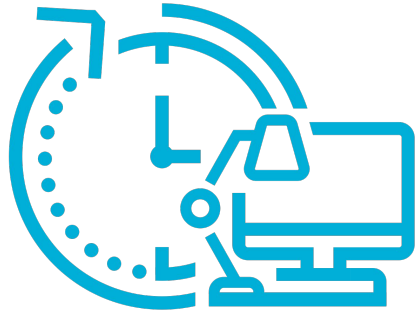
Prioritize resources that close the digital divide



“I think we should have to rethink what we are doing, the budget we invest on printed collections, and also things like withdrawals and to create a policy for the collection management, more precise, more accurate, to the needs of our users.”

(Research University, Spain)

Library experiences



**Work
experiences**



**Collections
experiences**



**Engagement
experiences**

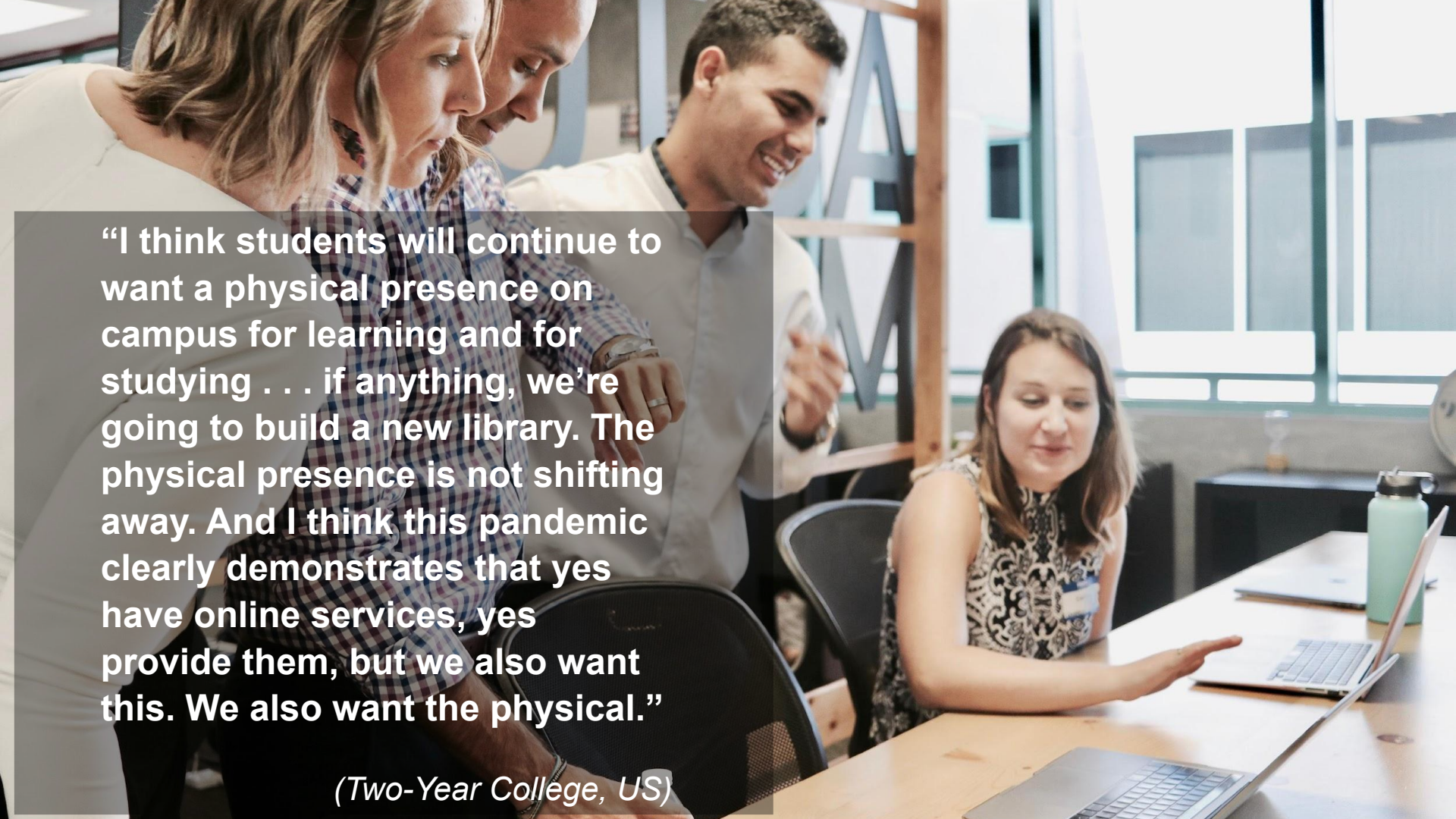


Engagement experiences

Partner with a purpose

Lead with a hybrid approach

Invite engagement in physical spaces



“I think students will continue to want a physical presence on campus for learning and for studying . . . if anything, we’re going to build a new library. The physical presence is not shifting away. And I think this pandemic clearly demonstrates that yes we have online services, yes provide them, but we also want this. We also want the physical.”

(Two-Year College, US)

REALIGNING TO DEVELOP A NEW MODEL LIBRARY

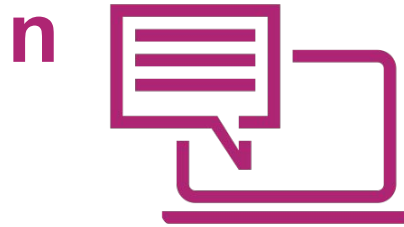
Areas of impact

Agility



Collaboration

Virtualization



Space

thank you

Stay connected

